

Giraffe Markets Withdrawal Policy

1. Introduction

Giraffe Markets is committed to providing a transparent and efficient withdrawal process for our clients. This Withdrawal Policy outlines the procedures and guidelines for clients who wish to withdraw funds from their trading accounts.

2. Withdrawal Eligibility

Clients may request withdrawals from their trading accounts at any time provided that:

- The client's account balance is sufficient to cover the withdrawal request, including any open positions and margin requirements.
- The client has completed the necessary Know Your Customer (KYC) and Anti-Money Laundering (AML) verification procedures, as required by regulatory authorities.

3. Withdrawal Requests

To request a withdrawal, clients should:

- Log in to their Giraffe Markets trading account.
- Access the withdrawal request form.
- Specify the withdrawal amount, payment method, and other required details.
- Review and confirm the withdrawal request.

4. Processing Time

Giraffe Markets aims to process withdrawal requests promptly. The processing time may vary depending on factors such as the payment method, client verification, and other security checks. Typically, withdrawal requests are processed within [Specify number of business days], excluding weekends and holidays.

Email : Support@giraffemarkets.com

Website: www.giraffemarkets.com

5. Withdrawal Methods

Giraffe Markets offers multiple withdrawal methods, which may include but are not limited to:

- Bank wire transfers
- Credit/debit card refunds
- E-wallets

Clients can select their preferred withdrawal method, and the availability may depend on the client's country of residence and other factors.

6. Withdrawal Fees

Giraffe Markets strives to offer a fee-free withdrawal service. However, clients should be aware that certain third-party payment processors or banks may charge fees. It is the client's responsibility to check with their selected payment method provider for any applicable fees.

7. Currency of Withdrawals

Withdrawals will generally be processed in the same currency as the client's trading account. If the requested withdrawal currency differs from the account currency, currency conversion fees may apply.

8. Minimum Withdrawal Amount

There may be a minimum withdrawal amount specified by Giraffe Markets. Clients are advised to check the specific requirements on the withdrawal request form or contact our Client Services team for details.

9. Withdrawal Limits

Giraffe Markets may impose withdrawal limits to ensure the security of client funds and compliance with regulatory requirements. Clients can inquire about withdrawal limits with our Client Services team.

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10. Third-Party Withdrawals

Withdrawals will be processed to the account holder's name and details provided during the account registration process. Giraffe Markets does not permit third-party withdrawals. The company is committed to preventing unauthorized access and ensuring the security of client funds.

11. Reporting and Tracking Withdrawals

Clients can track the status of their withdrawal requests through their Giraffe Markets trading accounts. They will receive email notifications when withdrawal requests are approved and processed.

12. Contact Information

For any questions or concerns regarding withdrawals, clients can contact our Client Services team: Support@giraffemarkets.com

This Withdrawal Policy is effective as of [Effective Date] and is subject to periodic review and updates to remain in compliance with changing regulatory requirements.